

STRATHMORE
HOTELS
The Royal

Accessibility Guide for Royal Hotel

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Contact for accessibility enquiries: Hotel Manager



Welcome

The ideal base to explore some of Scotland's most stunning islands. The Royal Hotel stands in the centre of town close to the harbour and ferry terminal. Our central position makes us ideal for visiting the West Coast of Scotland as well as the Islands of Mull and Iona. Built in 1895 the 3 Star AA awarded hotel offers traditional Scottish hospitality within quality modern surroundings.

At a Glance

Level Access

- There is level access from the main entrance to:
 - Reception
 - Dining Table
 - Ceilidh Lounge
 - Lounge Bar

Access with steps

- There are steps from the main entrance to:
 - Bedroom
 - Morvern Suite

Bedrooms

- We have non-allergic bedding.

Hearing

- The (bedroom) TVs have subtitles.

General

- Staff are available 24 hours a day.
- We have emergency evacuation procedures for disabled visitors.

Getting here

Royal Hotel, Argyll Square
Oban
PA34 4NP

Travel by public transport

- You can get to Royal Hotel by bus, train and boat or ferry.
- The Nearest Bus is located across the road in the station square. The bus stop is 0.1 miles / 0.2 km from Royal Hotel.
- The nearest train station is The Nearest Train station is Located across the road by the station square. The train station is 0.1 miles / 0.2 km from Royal Hotel.
- The nearest port is The Nearest Port is Located across the road by the station square. The port is 0.1 miles / 0.2 km from Royal Hotel.



Travel by taxi

- You can get a taxi with Lorne Taxi by calling 01631 564744. The taxi company has a wheelchair accessible vehicle.



Parking

- We have a car park. The parking is less than 50 metres from the main entrance. Parking is free.
- There is a drop-off point at the main entrance. The drop-off point does not have a dropped kerb.
- From the car park to the entrance, there is level access. The route is 1500mm wide, or more.
- We have a transport service, to take visitors from the car park to the main entrance. Our transport service is wheelchair accessible.
- We can offer a portage service to collect luggage from car park to hotel.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 1500mm wide, or more.



Main entrance

- The main entrance has level access.
- The door is 2000mm wide.

Getting around inside



Lift

- We have 1 lift.
- You can get a lift to all floors.

Lift to all Floors

- The lift door is 1000mm wide.
- The lift is 1250mm wide. The lift is 1250mm deep.
- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.



Reception

- From the main entrance to reception, there is level access.



Bedrooms

- All bedrooms have windows.

- Bedrooms have ceiling lights, wall lights, bedside lamps, desk or table lamps and natural daylight.
- Lights are LED. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- No bedrooms have level access. The bedroom nearest the main entrance has 40 steps.
- All bedrooms are ensuite.
- We have bathrooms with a bath and overhead shower.

Lounge

Ceilidh Lounge

- From the main entrance to the lounge, there is level access. There is a permanent ramp. The route is 5000mm wide, or more. The door is 1000mm wide.

Bar

Lounge Bar

- From the main entrance to the bar, there is level access. The route is 5000mm wide, or more.
- The door is 2000mm wide.

Place to eat and drink

Morvern Suite

- From the main entrance to the dining area, there are 20 steps. There is no lift and no ramp.
- To get to a table, there are no steps.
- If you need table service, staff can help you.
- The route through the dining area is 800mm wide, or more.
- There is background music.
- The table and plates have high colour contrast.
- We cater for sugar free (diabetic), vegetarian, gluten free (celiacs), lactose free (dairy free), nut free, low fat, low potassium, low sodium, no gastric content, high fibre, vegan, kosher and halal specific diets.

Customer care support

Accessibility equipment

- We have an area to charge mobility scooters and battery powered wheelchairs.
- In the Ceilidh Lounge on our Ground Floor.

- You can hire mobility equipment from Mathesons Furnishings by calling 01631 565195.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Staff are available 24 hours a day.
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Guide last updated: 9 February 2022